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KeyAdvantage Customer Alert

2007 Daylight Saving Time

The United States and Canada recently passed laws that change the dates for Daylight Saving Time (DST). Beginning in 2007, DST will begin on the second Sunday in March (11th) and end on the first Sunday in November (4th).

The KeyAdvantage system will be impacted in the following ways March 11 through April 1.

1. The ability to checkout a keypad will start one hour earlier than expected.
2. The keypads will expire one hour earlier than expected.
3. All reports will show activity one hour earlier than the actual time.

To avoid these impacts to your KeyAdvantage system; the following two steps are necessary:

1. The Microsoft Windows Operating System must have the DST settings updated on all servers and workstations. This update should be performed on all of your computers to correct their clock, regardless of whether it accesses KeyAdvantage.
2. A software patch must be run on the KeyAdvantage server.

Microsoft has created the website, http://support.microsoft.com/gp/cp_dst, that documents the impact of this change to their operating systems and applications. All workstations and servers at your locations must have the appropriate steps taken to ensure the time zone settings are updated.

You must run a software patch on the KeyAdvantage server. The patch will adjust the database system for the time change. You will be receiving a website link by email to download the DST Patch as well as a Patch CD by mail. You may choose the option you prefer.

Sincerely,

KeyAdvantage Customer Support
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