



Cellular Communicator for Concord Customer Bulletin

Product	60-850 and 60-850-01 Cellular Communicator for Concord
Date	January 29, 2007
Issue	<p>On January 1, 2007, Telular stopped allowing activation of any AMPS-based (analog) cellular devices. This includes the Concord 60-850 and 60-850-01 SuperBus 2000 cellular backup modules, which were designed for use with Concord 3 and Concord 4 control panels.</p> <p>AMPS-based cellular devices that have already been installed and activated prior to January 1, 2007 are not affected and will continue to operate.</p> <p>GE Security has discontinued both the 60-850 and 60-850-01 modules.</p>
Solution	<p>To provide cellular backup for your Concord products, we suggest one of the following:</p> <ul style="list-style-type: none">▪ Concord 4 panels can use the 600-1053 Alarm.com module that allows for GSM (digital) cellular communication to a central station plus additional functions. For more information on the Alarm.com service, visit www.alarm.com.▪ The Telular TG-1 or TG-4 will also provide GSM cellular communication to a central station and will work with both the Concord 3 and Concord 4 control panels. For more information, visit www.telular.com.
Contact	<p>If you have questions or concerns with regard to the issues addressed in this customer bulletin, contact technical support at 888-GESECURity (437-3287) during normal business hours (Monday through Friday, excluding holidays, between 5 a.m. and 5 p.m. Pacific Time).</p>