



# NX-591E-GSM Customer Bulletin

- Date** July 13, 2007.
- Issue** In November 2002, the US Federal Communications Commission (FCC) ruled that wireless carriers would no longer be required to support the analog wireless (AMPS) network as of February 18, 2008. Recently, our major carrier partners formally advised us that they intend to discontinue their analog wireless service as of this date.
- Solution** In anticipation of the discontinuance of analog networks, GE Security is announcing our plan for conversion to digital networks. We will continue to support analog wireless (AMPS) network service through February 18, 2008, and thereafter, only as underlying carrier support allows and exists. By August 31, 2007, we will not accept new connections to the analog network without a mutually agreed upon migration plan to GE Security's digital network services.
- On August 1, 2007, we will offer the following digital units which provide improved reporting frequency, better overall signal coverage, and as a result, enhanced security. The units address two outstanding needs:
- Replacement of existing analog (AMPS) units.** To facilitate a simple replacement of existing analog NX-591E devices to our newly offered digital wireless (GSM) networks, GE Security will offer a newly released **NX-591E-GSM-RP** with special discounted pricing. When replacing an analog unit, a dealer will simply swap units, log on to the GE Security cellular connection website, and enter the serial numbers of the current and new units. Once uploaded, all dealer account information will be transferred to the new digital network. Unit activation fees will be waived. This device may only be used as a one-to-one drop-in replacement for existing NX-591E units and will be available through March 1, 2008.
- Newly installed cellular connections.** GE Security will now offer the **NX-591E-GSM** for newly installed account connections. Through digital communication, this unit will provide the same identical, high-quality service previously provided by the NX-591E.
- We strongly encourage you to contact your local distributor or GE Security account manager for pricing or creating a migration plan to GE Security digital services as soon as possible.
- Contact** If you have questions or concerns, please call technical support at 888.GESECURity (888.437.3287) during normal business hours (Monday through Friday, excluding holidays, between 5 a.m. and 5 p.m. Pacific Time).