



IMPORTANT PRODUCT SAFETY NOTIFICATION

ESL SafeAir 240-COE Carbon Monoxide Alarm Recall

PRODUCT: **ESL SafeAir 240-COE Carbon Monoxide alarms** - In cooperation with the U.S. Consumer Product Safety Commission, GE Security, Inc. (GE Security), formerly known as GE Interlogix, of Tualatin, Oregon is voluntarily recalling approximately 74,000 ESL SafeAir 240-COE Carbon Monoxide (CO) alarms.

The ESL SafeAir 240-COE Carbon Monoxide alarms are hard-wired CO alarms that require professional installation. These units were sold nationwide to distributors, dealers and installers of security systems. This voluntary recall affects only the ESL SafeAir 240-COE Carbon Monoxide alarms and only those manufactured from November 2000 through August 2002. These devices have the model number “**240-COE**” and the date code located on the back of the alarm. The date code reflects the week and year of manufacture. For example, the date code “0045T” refers to a unit that was manufactured in the 45th week of 2000 and the date code “0235T” refers to a unit that was manufactured in the 35th week of 2002. Only units with the model number “240-COE” that were manufactured from November 2000 (date code “0045T”) through August 2002 (date code “0235T”) are subject to this voluntary recall.

PROBLEM: The ESL SafeAir 240-COE Carbon Monoxide alarms within the specified dates of manufacture fail to detect carbon monoxide properly after one year of operation due to an error in the software program. Alarms that do not properly detect CO after one year of use will not provide an end of life signal or other indication of inoperability even if the test button is depressed.

INCIDENTS: GE Security has received 1 report that the CO alarm did not operate properly in the presence of CO. GE Security has received no reports of injury.

WHAT TO DO: To participate in this voluntary recall, please contact GE Security’s ESL SafeAir 240-COE Carbon Monoxide alarms customer support team Monday through Friday at 800-648-7422 (6 a.m. to 5 p.m. PST) or visit the GE Security website at www.ge-interlogix.com/240COE. Consumers should contact their installer or service provider first to arrange for the free installation of a replacement alarm.

IDENTIFYING THE DEVICE: Consumers should contact an installation professional. Installation professionals can determine if the device is affected by the recall by following the identification process available at www.ge-interlogix.com/240COE, and using the document titled, “240-COE Recall Identification.”