



IMPORTANT SAFETY NOTICE

ESL SafeAir 240-COE Carbon Monoxide Alarms Product Recall

Dear (Consumer):

Our records indicate that we recently installed in your home/business one or more ESL SafeAir 240-COE Carbon Monoxide alarms. In cooperation with the U.S. Consumer Product Safety Commission, the manufacturer of these Carbon Monoxide alarms is conducting an important voluntary safety recall of these devices because they will not properly detect carbon monoxide after 1 year from installation/operation. The unit will appear to be operating normally but may not be protecting you.

Your participation in this voluntary recall program is important to help protect your safety. Please contact us immediately and we will arrange a service call to replace your alarms, if the units fall under the recall, at no cost to you. For a copy of the Product Safety Notification, call the ESL SafeAir 240-COE Carbon Monoxide alarms customer support team weekdays from 5am-5pm PST at 800-648-7422 or visit the website at <http://www.ge-interlogix.com/240COE>.

In order to schedule a replacement time please contact:

[insert Dealer Name]

[insert Contact information and hours of operation]

We apologize for the inconvenience that this voluntary product recall may cause and thank you for your immediate attention to this matter. Your safety is our highest priority.

Sincerely,

[GE Security Representative or Distributor or Dealer]