



GE Security

*A GE Infrastructure Business
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URGENT – Revised Product Recall Notice

April 2, 2002

To All 2500-DAC Dealers:

GE Security (formerly GE Interlogix) is recalling the 2500-DAC digital alarm communicator used with the ESL 1500 or 2500 Fire Alarm Control Panel. The unit may fail to communicate a signal to the central station.

If you have a 2500-DAC installed with a 1500 or 2500 series panel, you must change-out the entire panel. ESL 1500 and 2500 panel installations that do not have a 2500-DAC do not need to be replaced. Any Installers/Dealers who maintain a 1500 or 2500 system with a 2500-DAC should contact GE Security Customer Service at 1-888-GE SECURITY (888-437-3287) to discuss the change-out costs associated with replacing the panel.

Enclosed with this letter is:

- * A revised product recall notice
- * A sample letter to be sent to any end-users you have identified as affected by this recall. A template of this letter can be downloaded and customized at www.gesecurity.com
- * A question and answer sheet, that will be posted and updated at www.gesecurity.com.

If you have any questions concerning this notification, please contact GE Security Customer Service at 1-888-GE SECURITY (888-437-3287).

Sincerely,

GE Security
Recall Coordinator