

All Homeowners and Business Owners Using 2500-DAC:

GE Interlogix is recalling the 2500-DAC digital alarm communicator used with the ESL 1500 or 2500 Fire Alarm Control Panel. The unit may fail to communicate with the central station.

If you have a 2500-DAC installed with a 1500 or 2500 control panel, you must contact your alarm company to schedule a service call to replace the panel and DAC. If you have a 1500 or 2500 control panel installed without a 2500-DAC, you do not need the panel replaced.

Your alarm company will schedule a time to replace the panel and DAC. We apologize for any, inconvenience and will work with your alarm service provider to insure little, if any interruption in your service. If you have any questions please contact your alarm company.