



Osborne-Hoffman OH2000 Series  
Central Station Receivers  
Daylight Saving Time Change  
**Customer Bulletin**

**Product** Osborne-Hoffman OH2000 Series Central Station Receivers

**Date** February 21, 2007

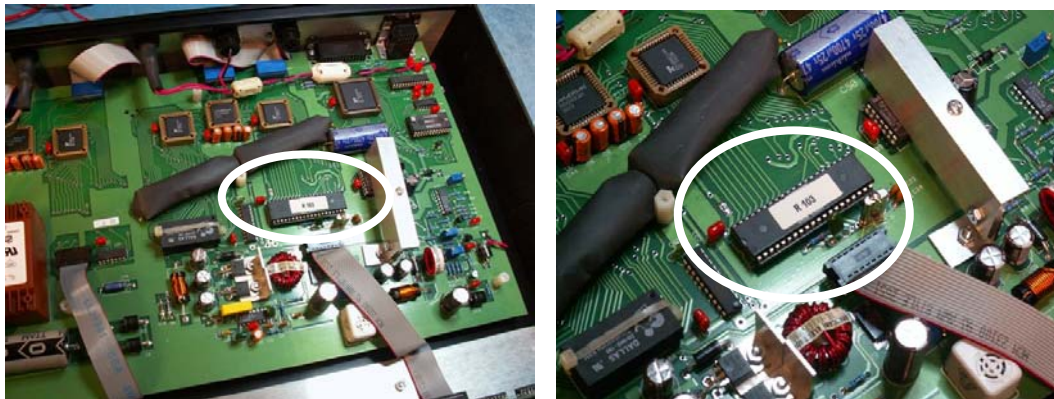
**Issue** The Energy Policy Act of 2005 changes the starting and ending dates for Daylight Saving Time (DST) in the United States and Canada. Beginning this year, daylight saving time begins on the second Sunday in March and ends on the first Sunday in November. Changes must be made in certain access control and security management systems from GE Security to support the 2007 daylight saving time changes. We are providing the following technical bulletin to address the support issues.

**Solution** GE Security is offering an upgrade chip, part number 600-9390, that will update an OH2000E receiver to the new DST rules. The chip will cost \$20.00 and will be available for purchase on February 26, 2007. You will need one chip for every OH2000E receiver. DST can be disabled, if desired, in programming. Please consult your OH2000E installation and programming manual.

OH-NET-REC PC based Network receivers obtain time and date information from the host computer. The host will need a Windows update available from the Microsoft support website:  
<http://support.microsoft.com/kb/928388>.

OH2000 (non-E) receivers are not upgradeable.

Chip location within the OH2000E:



To upgrade the receiver, power down the receiver completely. Wear a grounding strap, or touch a grounded, bare metal surface before handling the chips. Note the orientation of the old chip in its socket. Remove the old chip using an approved extraction tool. Align the new chip in the socket, then, press it firmly into the socket. Reapply power to the receiver.

**Contact** If you have questions or concerns with regard to the issues addressed in this customer bulletin, contact technical support at 888-GESECURity 437-3287) during normal business hours (Monday through Friday, excluding holidays, between 5 a.m. and 5 p.m. Pacific Time). To order replacement chips, contact customer support at the same number. Email inquiries can be sent to [nstechsrv@ge.com](mailto:nstechsrv@ge.com). To view GE Security Recall and Technical Notifications, visit [www.gesecurity.com/recalls](http://www.gesecurity.com/recalls).