



Cyberdome Internal Bulletin

FOR INTERNAL USE ONLY

Product	Cyberdome
Date	November 14, 2006
Issue	We have identified an issue with the onscreen display (OSD) on the current version of CyberDome manufactured between July 10, 2006, and October 27, 2006. In some cases when the CyberDome is first powered up or resets due to power loss, only a portion of the display characters are present. This issue exists on CyberDomes with firmware version 1055723A and Pan Board Version 03-06 REV-D07.
Solution	There are two temporary methods to correct the issue and return the OSD to full display: Method 1. If you can view the upper portion of the characters, go to <i>Menu</i> mode and select Clear All . This will reset the OSD. Method 2. Cycle power such that the power to the PTZ is off for less than 10 seconds.
Contact	If you have questions or concerns with regard to this communication, please contact Scott Jolma, Product Marketing Manager, at scott.jolma@ge.com .